

TANDBERG 1000\550 for Cisco® Call Manager Minor Release Note - H1.3\I1.3

TANDBERG

D50307, Rev 1.0

Table of Contents

1. INTRODUCTION.....	3
2. NEW FEATURES IN H1.3\I1.3	3
3. CHANGES AND IMPROVEMENTS IN H1.3\I1.3 FROM H1.2\I1.2.....	3
4. AUDIENCE FOR THIS RELEASE.....	3
5. GETTING THE SOFTWARE.....	4
6. INSTALLATION.....	4
7. REFERENCE / RELATED DOCUMENTS.....	4

1. Introduction

This release note describes the changes of the H1.3\I1.3 Software released on 8/20/2004 for the TANDBERG 1000\550 for Cisco Call Manager Video Endpoint.

2. New Features in H1.3\I1.3

- Added support for recursive DNS queries.
- Diffserv values configured by Call Manager are now used for TFTP and DNS.

3. Changes and Improvements in H1.3\I1.3 from H1.2\I1.2

- Resolved issue with wrong MAC address when using wireless card (WLAN).
- More information is printed when using syslog command for debugging.
- Reboot issue when upgrading unit from B/E software versions (H.323) to H/I software version (SCCP) has been resolved.
- Handling of lookup of multiple DNS names has been resolved.

4. Audience for this Release

The correct software file for each codec can be found in the chart below.

TANDBERG Video Endpoint Software H1.3

		768Kbps	Serial Number
TANDBERG 1000	NTSC	s07604	< 13.07000
TANDBERG 1000	PAL	s07601	< 13.07000

TANDBERG Video Endpoint Software I1.3

		768Kbps	Serial Number
TANDBERG 550	NTSC	s08604	All
TANDBERG 1000	NTSC	s08604	> 13.07000
TANDBERG 550	PAL	s08601	All
TANDBERG 1000	PAL	s08601	> 13.07000

Note: If any attempts to load H1.3 or I1.3 software to a TANDBERG 1000 with the incorrect S/N are made, the software upgrade will fail. Verify that the correct software file (H or I) is being loaded according to the units S\N range.

5. Getting the Software

Customers should contact their TANDBERG Partner or maintenance provider for support and assistance with their TANDBERG Video Endpoint products. Upgrading to H1.3\I1.3 will require the full H1.3\I1.3 pkg file and a release key specific to the TANDBERG Codec to be upgraded. Contact your TANDBERG Partner or maintenance provider for the software file and release key.

6. Installation

Installation of H1.3\I1.3 software can be accomplished through a local upgrade through the serial port, or over an IP network using the built-in FTP server of the TANDBERG codec. Please refer to document D10238 “How To Upgrade a TANDBERG Videoconferencing System” for detailed instructions on upgrading a TANDBERG video system.

7. Reference / Related Documents

TANDBERG Website – www.tandberg.net

Cisco Website – www.cisco.com

See the following documents for more info on the TANDBERG Video Endpoint.

D13293 – User’s Guide

D13294 – Installation Sheet

D13316 – Data Port User’s Guide

D50254 – TANDBERG 1000\550 for Cisco Call Manager Release Note